



Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL AND SUBSTANCE USE TREATMENT INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED. IT ALSO EXPLAINS HOW YOU CAN ACCESS THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

1. Our Commitment to Privacy

Axiom Care is dedicated to protecting your Protected Health Information (PHI) - any individually identifiable information about your health, care, or payment. When the information pertains to substance use disorder (SUD) treatment, it's also subject to the stricter privacy safeguards under 42 CFR Part 2. This includes requiring written consent for disclosures and accompanying disclosures with specific notices.

2. Uses and Disclosures Without Your Authorization

Under HIPAA

We may use or disclose your PHI without your authorization for:

- Treatment (e.g., sharing with healthcare providers).
- Payment (e.g., billing insurers).
- Healthcare operations (e.g., quality reviews, business associate support).
- Legal and public interest purposes, such as required reporting, court orders, or to prevent serious threats.

Under 42 CFR Part 2 (SUD Records)

Disclosures of SUD treatment records are allowed only with your written consent, except in limited exceptions (e.g., medical emergencies, court orders). Each disclosure must be accompanied by a statement noting the confidentiality protections and prohibiting unauthorized redisclosure.

3. Your Rights

HIPAA Rights

You have the right to:

- Access and copy your PHI (up to certain limits and fees).
- Request corrections to your information.
- Receive an accounting of disclosures from the last six years.
- Request restrictions, alternative communications, and revoke authorizations.
- File a privacy complaint with us or the U.S. Department of Health and Human Services (HHS).

42 CFR Part 2 Rights (Regarding SUD Records)

You also have the right to:

- Consent to disclosure of SUD treatment records.
- Receive required notices with each disclosure.
- Understand that Part 2 protections continue even after disclosure - for example, information cannot be used in criminal prosecution without your consent or a court order.

4. Compliance with Arizona Law

Axiom Care adheres to both federal and Arizona confidentiality laws, which may provide additional privacy protections or restrictions.

5. Changes to This Notice

We may update this Notice as laws or privacy practices change. Updates will apply to all maintained and future PHI and SUD records. You may receive a copy upon request.

6. Contact Information & Complaints

Axiom Care Privacy Officer

Director of Quality and Compliance

3030 N Central Ave, Ste 506, Phoenix, AZ, 85012

602-584-7645

compliance@axiomcarefaz.com

To file a complaint with HHS regarding HIPAA, contact:

U.S. Department of Health and Human Services

Office for Civil Rights (OCR)

1-800-368-1019 |

<https://www.hhs.gov/ocr/complaints>